

## **Session II: Global Workforce Diversity and Development February 22-23, 2007**

### **Day 1 - Morning Session: Globalization and Its Impact on Organizations and People**

**Speaker:** Dr. Anne Ferrante

This session reviews globalization and integration of the world economy and the related HR issues of the changing the nature, supply and mobility of talent.

### **Day 1 - Afternoon Session: Dynamics of Geographically Dispersed and Culturally Diverse Workforces**

**Speaker:** Dr. Anne Ferrante

This session explores the dynamics of and requisites for maximizing performance in distributed workforces including the offshore outsourced environments.

### **Day 2 - Morning Session: Resolving Conflict in Organizations**

**Speaker:** Dr. Laurie Zeigler

This session explores how natural conflict can be leveraged to the benefit of the organization and its stakeholders. Attendees will have a better understanding of the cultural dynamics created by a diverse staff and how to use those differences to achieve greater success.

### **Day 2 - Afternoon Session: Coaching for Human Talent Effectiveness and Retention**

**Speaker:** Dr. Robert Hicks

This session focuses on the role and importance of business and executive coaching within organizations, and about the skills that need to be acquired by HR professionals to be internal coaches and for all managers to acquire the skills of coaching to increase their leadership capabilities.